



PHOENIX ALLIANCE GROUP, INC.

PATENTED & INTELLECTUAL TECHNOLOGIES

P O Box 5465 Fullerton, CA 92838 Telephone: +1-714-343-9190
Email: PhoenixAlliance4@aol.com Website: www.PhoenixAllianceGroup.net



Warranty

Insofar as LICENSEE complies with specific production, manufacturing and installation requirements, Phoenix Alliance Group, Inc. does hereby warrant the following with respect to its Patented and Proprietary Stone-Coating System, which is applied to Wall, Soffit and Roofing Panels, Fencing, Decking and other various manufacturers' products.

1. **Performance:** Our patented and or proprietary stone-coated finishes shall be warranted for a period of 50 years on all products and include a 25 year *appearance warranty*. All warranties are evenly pro-rated on an annual basis from date of service and cover the following:
 - a. Not to crack, chip, chalk or peel under normal and standard conditions of use.
 - b. Not to contribute to the spread of flame of fire.
 - c. To withstand and included customary quantities of salt spray as required by test ASTM B-117.
 - d. Not to fade or change color in excess of more than 5% of the DE Hunter measured units as per test ASTM D2244-85.
2. **Proper Use:** This warranty is conditioned upon the proper care and handling of the stone-coated products during delivery and installation. Phoenix Alliance Group will not warranty the product if it has been modified without Phoenix Alliance Group's express written permission or if it has been improperly handled or installed inconsistent with Phoenix Alliance Group's or the products manufacturers installation and care instructions. Stone coated materials must be stored in a dry place or completely covered if stored outdoors prior to installation.
3. **Environment:** This warranty is limited to exposure of normal atmospheric conditions, which term excludes corrosive or aggressive atmospheres such as those contaminated with chemical fumes or chemical deposits. Products installed within 500 yards of a body or concentration of salt water shall include a minimum 4mil-WFT coating of RAC™ Adhesive on the underneath portion of the flashing.
4. **Maintenance:** There is no special need or requirement for any regulated maintenance of the stone-coated finish.
5. **Damage:** This warranty does not apply to any damage caused by:
 - a. Moisture or other contamination due to improper packaging, handling or installation of the manufactured products.
 - b. Improper packaging, handling or installation.
 - c. Standing or ponding water.
 - d. Acts of God, falling objects, explosion or fire, malicious intent or other circumstances beyond the control of Phoenix.
6. **Transferable:** This stone-coating warranty is *fully transferable* from the original owner/party to a new owner party via additional continued registration. However, the continued warranty will have no effect or change of conditions or benefits of the expressed original warranty.
7. **Notification:** For this warranty to become effective, the original owner/party must registrar this warranty with Phoenix Alliance Group within 30 days of the installation of the coated product. Additionally, any claims related to this warranty must be claimed in writing within 30 days of the discovery of such alleged coating defect and allow Phoenix Alliance Group reasonable opportunity to inspect the product.



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Superior Protection

Warranty

8. **Remedy:** If Phoenix Alliance Group determines that its product is defective, Phoenix Alliance Group will repair or replace said product at its option. If repair or replacement is not practical, Phoenix Alliance Group may at its option, refund the original purchase price less any pro-rated deduction of the service provided by the product. THIS IS THE ONLY REMEDY FOR PRODUCT CLAIMS.
9. **Limitation of Liability & Exclusion of Consequential Damages:** Our total liability for all claims of any kind shall not exceed the original purchase price paid. Phoenix Alliance Group shall not be liable for any incidental or consequential damages, including but not limited to, lost profits, loss of use of the material, property damage or claims of personal injury.
10. **Registration:** This warranty is not valid until it is registered with Phoenix Alliance Group, Inc., by returning the ORIGINAL of the completed warranty form below. All warranties MUST BE FILED WITHIN THIRTY (30) DAYS OF COMPLETED INSTALLATION DATE TO BE VALID. There are no other warranties, expressed or implied including any warranty of merchantability or of fitness for a particular purpose, which extends beyond the above description.

Warranty Registration Form

Registration #: _____

Customer Name: _____ Date: _____

Address: _____

City, State, Country: _____

Contact Number: _____ Email: _____

Product Purchased: _____ Date: _____

Distributor (Sold by): _____

Contact Name & Number: _____

Contractor (Installed by): _____

Contact Name & Number: _____

Amount of Product Purchased: _____

Color of Product: _____ Original Value: _____

Signatures: _____

Customer / Purchaser

Contractor / Distributor